

# REPAIR FORM

ONE FORM PER ITEM

**STANDARD**  
>5 business days + delivery

**URGENT**  
2 business days + delivery  
(+ 50€ (€45) agricultural parts / + 23€ (€20,7) dairy parts)

Company: \_\_\_\_\_

Contact: \_\_\_\_\_

Delivery Address: \_\_\_\_\_  
\_\_\_\_\_

Department: \_\_\_\_\_

Phone/Mobile: \_\_\_\_\_

Town: \_\_\_\_\_

Email: \_\_\_\_\_

Zip code: \_\_\_\_\_

Country: \_\_\_\_\_

Date:

## FAULT DESCRIPTION

(error codes, etc):

 **Warranty will not applied if the fault description is not detailed**

Your purchase order number:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Manufacturer Part Number:

Brand:

- Permanent fault
- Intermittent fault. What frequency? \_\_\_\_\_
- Faulty while working. After how long? \_\_\_\_\_
- I tested with another part.
- I tested on another machine.

Model of machine:


Would you like your unrepairable item back? (shipping charged)

YES     NO

## RETURN UNDER WARRANTY

**For Dairy parts** : Please return the part to us (tick the box).


 **For Agricultural parts**: Contact Breizelec to get a return form (Without a return form a 110 EUR fee will be invoiced).

 **If the part requires cleaning before repair you'll be charged with : 38 EUR for agricultural parts or 17 EUR for dairy parts.**

## INSURANCES : DELIVERY & LABOUR TIME

**Delivery insurance** (all-risks), costs 1% of the declared value.....€/£

**Warranty return labour time coverage** for an amount of:.....€/£ 15% of the declared value is invoiced

 **PACK AS TIGHT AS POSSIBLE (TO AVOID EXTRA SHIPPING CHARGES)**