

REPAIR FORM

ONE FORM PER ITEM

☐ **STANDARD**
> 5 business days + delivery

☐ **URGENT**
2 business days + delivery
(+ 50€ (£45) agricultural parts / + 23€ (£20,7) dairy parts)

Company: _____

Contact: _____

Delivery Address: _____

Department: _____

Phone/Mobile: _____

Town: _____

Email: _____

Zip code: _____

Country: _____

Date:

Your purchase order number:

Manufacturer Part Number:

Brand:

Machine serial number:

Model of machine:

Would you like your unrepairable item back? (shipping charged)

☐ YES ☐ NO

FAULT DESCRIPTION

(error codes, etc):



Warranty will not applied if the fault description is not detailed

- ☐ Permanent fault
☐ Intermittent fault. What frequency? _____
☐ Faulty while working. After how long? _____
☐ I tested with another part.
☐ I tested on another machine.



RETURN UNDER WARRANTY

☐ **For Dairy parts** : Please return the part to us (tick the box).



For Agricultural parts: Contact Breizelec to get a return form (Without a return form a 146 EUR fee will be invoiced).



If the part requires cleaning before repair you'll be charged with : 38 EUR for agricultural parts or 17 EUR for dairy parts.

INSURANCES : DELIVERY & LABOUR TIME

- ☐ **Delivery insurance** (all-risks), costs 1% of the declared value.....€/£
☐ **Labour time coverage** for an amount of:.....€/£ 15% of the declared value will be charged



PACK AS TIGHT AS POSSIBLE (TO AVOID EXTRA SHIPPING CHARGES)